



Town of Atherton  
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September 21, 2017

Hon. Leland Davis, III  
Judge of the Superior Court  
c/o Charlene Kresevich  
Hall of Justice  
400 County Center; 2<sup>nd</sup> Floor  
Redwood City, CA 94063-1655

**RESPONSE TO GRAND JURY REPORT: “ENGLISH IS NOT OUR ONLY LANGUAGE; ARE LOCAL LAW ENFORCEMENT AGENCIES PROVIDING MULTILINGUAL ACCESS TO OUTREACH PROGRAMS.”**

Honorable Judge Davis –

Thank you for the opportunity to review and comment on the above referenced Grand Jury Report filed on June 29, 2017. The Town of Atherton’s response to the findings and recommendations are listed below.

**Response to Grand Jury Findings:**

**F1. Approximately 130,019 (17.8%) of residents of San Mateo County self-report that they do not speak English “very well.”**

Response to F1: The Town agrees with this finding, relying on the Grand Jury’s representations in their report.

**F2. The 17 law enforcement agencies in San Mateo County provide an impressive 170+ outreach programs.**

Response to F2: The Town agrees with this finding, relying on the Grand Jury’s representations in their report.

**F3. The following nine cities’ police departments’ websites provide access to multiple languages: Daly City, East Palo Alto, Hillsborough, Menlo Park, Pacifica, Redwood City, San Bruno, South San Francisco, and City of San Mateo.**

Response to F3: The Town agrees with this finding, relying on the Grand Jury’s representations in their report.

**F4. The following four cities' police departments' websites have no mention of outreach programs on their websites: Atherton, Brisbane, Colma, and Hillsborough.**

Response to F4: The Town disagrees in part with this finding and we will be adding specific Hispanic outreach resources. Currently, The Atherton Police Department website contains outreach programs in an effort to provide community awareness and services. There are several listed on the home page to include: Communicate and Engage, Citizen RIMS and Crime Stats. Once you use the drop down button under Town Government, other resources listed include: Local Municipal Services, State, Federal and Local Resources, Helpful Phone Members and Community Organizations. Under the tab Town Government then Departments then Police tab, additional services such as Law Enforcement Resources to include Megan's Law, Victim Notification Program, San Mateo County Court information, Homeland Security, Federal Bureau of Investigations, Department of Motor Vehicles, Department of Fish and Game, California State Parks, California Firearm Laws, Child Abuse Information, Suicide Prevention, California Highway Patrol, California Code Search, Marsy's Law, and on line forms and services. Further, the Town's homepage under the Transparency tab is directly linked to Atherton social media Facebook, Twitter and the City Manager's Blog that include current Town programs and events.

**F5. All seven of the law enforcement agencies listed below consider the language needs of the attendees when planning community outreach events: Daly City Police Department, East Palo Alto Police Department, Redwood City Police Department, San Bruno Police Department, City of San Mateo Police Department, South San Francisco Police Department, and San Mateo County Sheriff's Office.**

Response to F5: The Town agrees with this finding, relying on the Grand Jury's representations in their report.

**F6. All seven of the law enforcement agencies listed below provide an opportunity for one-on-one interaction with a police officer or a Q&A session with an interpreter on site: Daly City Police Department, East Palo Alto Police Department, Redwood City Police Department, San Bruno Police Department, City of San Mateo Police Department, South San Francisco Police Department, San Mateo County Sheriff's Office.**

Response to F6: The Town agrees with this finding, relying on the Grand Jury's representations in their report.

**F7. Of the seven law enforcement agencies listed in F6, six provide publication information in more than English: Daly City Police Department, East Palo Alto Police Department, Redwood City Police Department, City of San Mateo Police Department, South San Francisco Police Department, and the San Mateo County Sheriff's Office.**

Response to F7: The Town agrees with this finding, relying on the Grand Jury's representations in their report.

**F8. Of the seven law enforcement agencies listed in F6, five sponsor specific outreach events for non-English speaking residents: East Palo Alto Police Department, Redwood City Police Department, City of San Mateo Police Department, South San Francisco Police Department, and San Mateo County sheriff's Office.**

Response to F8: The Town agrees with this finding, relying on the Grand Jury's representations in their report.

**F9. Of the seven law enforcement agencies listed in F6, six work with other police agencies to reach non-English speaking residents for outreach events.**

Response to F9. The Town agrees with this finding, relying on the Grand Jury's representations in their report.

**F10. Of the seven law enforcement agencies listed in F6, six provide outreach materials in languages other than English: Daly City Police Department, East Palo Alto Police Department, Redwood City, Police Department, San Bruno Police Department, South San Francisco Police Department, and San Mateo County Sheriff's Office.**

Response to F10. The Town agrees with this finding, relying on the Grand Jury's representations in their report.

**F11. Of the seven law enforcement agencies listed in F6, five provide onsite interpreters for outreach programs: East Palo Alto Police Department, Redwood City Police Department, San Bruno Police Department, South San Francisco Police Department, and San Mateo County Sheriff's Office.**

Response to F11. The Town agrees with this finding, relying on the Grand Jury's representations in their report.

The following are responses to recommendations 1 and 2:

R1 reads in part: "All law enforcement agencies in San Mateo County shall modify their websites by including multilingual translation capability."

**Town Response:** The recommendation will be implemented on or before December 31, 2017.

R2 reads. "The law enforcement agencies (Atherton, Brisbane, Colma, Hillsborough) whose websites lack information about their outreach programs shall update their website with the outreach programs available on the home page or provide a prominent link to the outreach programs page, by December 31, 2017.

**Town Response:** The Town already has implemented in part and will add additional Hispanic programs to our outreach programs. Currently, the Atherton Police Department website includes outreach programs in an effort to provide community awareness and services. There are several listed on the home page to include: Communicate and Engage, Citizen RIMS and Crime Stats. Once you use the drop down button under Town Government, other resources listed include: Local Municipal Services, State, Federal and Local Resources, Helpful Phone Members and Community Organizations. Under the tab Town Government then Departments then Police tab, additional services such as Law Enforcement Resources to include Megan's Law, Victim Notification Program, San Mateo County Court information, Homeland Security, Federal Bureau of Investigations, Department of Motor Vehicles, Department of Fish and Game, California State Parks, California Firearm Laws, Child Abuse Information, Suicide Prevention, California Highway Patrol, California Code Search, Marsy's Law, and on line forms and services. Further, the Town's homepage under the Transparency tab is directly linked to Atherton social media Facebook, Twitter, and the City Manager's Blog that include current Town programs and events. Please refer to the links below.

<https://www.ci.atherton.ca.us/index.aspx?nid=216>  
<https://www.ci.atherton.ca.us/index.aspx?nid=411>  
<https://www.ci.atherton.ca.us/index.aspx?NID=261>  
<https://www.ci.atherton.ca.us/index.aspx?nid=374>  
<https://www.ci.atherton.ca.us/index.aspx?nid=430>  
<http://www.ci.atherton.ca.us/index.aspx?nid=431>  
<https://www.ci.atherton.ca.us/index.aspx?nid=296>  
<https://www.ci.atherton.ca.us/index.aspx?nid=284>

The Atherton Police Department prides itself on community outreach and participates in numerous community events and outreach programs. Additional events include:

- All Schools Meeting
- Bicycle Rodeo
- Christmas Toy Drive
- Coffee with a Cop
- Crime Prevention Task Force Meeting
- Drug Presentations to Schools
- Easter Egg Hunt
- Famer's Market event
- Halloween Trick or Treat event
- Home Safety Seminars
- Ice Cream Social at the Library
- National Night Out
- Neighborhood Meet and Greet
- Neighborhood Watch Meetings
- Police Activities League Scholarship Opportunities
- Police Stations Tours
- School Resource Officer in 9 schools
- Volunteer Program
- Reserve Officer Program
- Ride A-longs

This response to the Grand Jury was considered by the City Council at a public meeting on September 20, 2017. Should you have any questions concerning this response, please contact City Manager George Rodericks at (650) 752-0504.

Respectfully,



Michael Lempres  
Mayor